

PowerPuck® Terms and Conditions of Sale

The following terms and conditions of sale, in conjunction with our Terms of Use, will apply only to sales orders placed and purchased through the powerpuckcharger.com website. These terms and conditions shall not apply to any purchases made under a previously existing agreement, in which case the terms and conditions of said Agreement will govern. We reserve the right to modify these terms and conditions from time to time without notice. We further reserve the right in our sole discretion, with or without notice, and without liability to modify, suspend, or terminate this website or any portion, and to monitor or verify any transactional activities.

1. Orders

- 1.1. All orders are subject to approval by PowerPuck Systems. PowerPuck Systems reserves the right to accept, reject, or cancel any order without liability. PowerPuck Systems only accepts orders for shipments within the United States. Orders for international destinations will not be processed.
- 1.2. Orders placed by 2:00 CST will be processed and shipped same day, orders placed after 2:00 CST will ship next business day. Orders placed on weekends or holidays will ship next business day.
- 1.3. To speak to someone directly about your order: Call 800-324-9572. Our customer service coordinators are available from: Monday – Friday 7:30 a.m. – 5:00 p.m. (CST)

2. Prices

- 2.1. All prices are U.S. dollars and prices shall be the prices in effect at the time the Buyer places the order. Prices are subject to change without prior notice.
- 2.2. Prices shown do not include taxes, shipping for orders under \$100.00, special handling fees, or duties. Applicable taxes will be added to the purchase price upon checkout. All shipments are FOB shipping point.

3. Shipping Policy

- 3.1. PowerPuck Systems will pay shipping charges on single orders totaling \$20.00 or more, not including tax, to a single US destination provided that PowerPuck Systems selects the carrier and shipping method. Otherwise, a flat rate standard shipping charge of \$4.99 for shipments within the U.S.A. will be charged to Buyer at the point of check out. Requests for special shipment services may result in additional charges. Partial deliveries shall be permitted. PowerPuck Systems does not ship to PO Box addresses or APO/FPO boxes.
- 3.2. PowerPuck Systems will not be liable for delays in delivery or other services caused by acts of God, acts or threats of terrorism, computer or electronic disruptions, failure of suppliers to deliver on time, or other circumstances beyond PowerPuck Systems' control.
- 3.3. Title and risk of loss passes to Buyer upon tender of shipment to the carrier. PowerPuck Systems is not responsible for damage or losses in transit. Buyer should file any claims immediately with the carrier. Claims for shortages and/or receipt of incorrect goods must be made in writing to PowerPuck Systems within 30 days of shipment.

4. Return Policy

- 4.1. PowerPuck Systems offers a “30 day no questions asked” return policy for saleable products purchased from the PowerPuck website, with proof of purchase. Buyer shall be responsible for shipping charges and expenses on returned products. Upon PowerPuck System’s receipt of returned product(s), credit will be issued to Buyer in the same form as original payment method, excluding shipping charges.

5. Errors

- 5.1. PowerPuck Systems attempts to ensure that the content on its website is accurate, complete, and current. However, PowerPuck Systems cannot guarantee that its website information is free from errors, inaccuracies, or omissions relating to price, product description, availability, or otherwise. PowerPuck Systems reserves the right to correct such errors and inaccuracies without notice.